

# SAMPLE POLICY

NOVEMBER 2025

*You are always welcome to inspect a sample before you buy!*

TePee-X is more than happy to provide samples when requested. There are just a couple of conditions we ask from you when providing a sample request.

**Sample Cost:** 2× the minimum order price shown on the website

**Availability:** Business customers only

**Delivery:** Shipping fees apply

## HOW TO REQUEST A SAMPLE

- 1 Place your order first and receive a quote from TePee-X. Make sure you are happy with the price. If you need to check the quality, color, or other aspects of the item, we are happy to provide a sample.
- 2 Delivery fees are based on your location. We use an outsourced courier, so we cannot estimate delivery fees until you provide your address. Once payment for sample delivery is received, the sample will be dispatched.
- 3 **Sample Returns:** If you decide not to proceed with the product, the cost of returning the item is the customer's responsibility. The sample cost can be refunded if returned within **5 working days** of receiving it. No refund applies for transportation costs.
- 4 **Return Condition:** Samples must be returned neatly with the original packaging provided. Samples returned without packaging or not in the same condition as sent cannot be refunded.

### IMPORTANT NOTE

Some samples are supplied plain, and some with random printing to show effect. Due to the high volume of samples we send out, we cannot guarantee whether the sample you receive will be plain or have a random print. If you have a specific requirement, please contact us in advance.

We hope you can appreciate our policy on sample requests. Our company endeavors to achieve the best products and branding available for all our customers looking to purchase superior quality gifts.

<b>Sample Cost</b> 2× Min. Order Price	<b>Return Window</b> 5 Working Days	<b>Refund</b> Product Only (Not Shipping)
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Check our **UP-TO-DATE** product catalogs  
[www.tepee-x.com/giveaways](http://www.tepee-x.com/giveaways)

